



Terms & Conditions

1. CitiConnect-Web Enabled Financial Services PT PERTAMINA (PERSERO) – Citibank N.A., Indonesia is a web based service for PT PERTAMINA (PERSERO) (“PERTAMINA”)’s Avtur/Jet A-1 fuelling order and payment.
2. This service uses the overbooking mechanism between Citibank account holders.
3. This service can be used after User got User ID and Password by register to:

Citibank N.A., Indonesia

Implementation Manager

Phone : +62 21 5290 8144, 5290 8132

Facs. : +62 21 5290 8555

Email : shanti.yahya@citigroup.com
umaira.verbena@citigroup.com

4. These User ID and Password are unique and confidential; therefore the use of the codes is fully being User’s responsibility.
5. This service can be used on every Bank’s working days from 00.00 am to 10.30 pm.
6. This service can be used only for fuelling order and payment of PERTAMINA’s Avtur/Jet A-1 at Airfield Depot(s).
7. User has to make Avtur/Jet A-1 fuelling order and payment on D-2 (or any further provision) before the fuelling process.
8. PERTAMINA Airfield Depot’s officer will always give the FD-105 (fuel ticket form) after the fuelling. This form acts as PERTAMINA’s official delivery receipt and supporting document of the invoice.
9. PERTAMINA will produce and inform User the “Payment vs Actual Uplift Report” in 10 (ten) days basis (or any further provision).
10. Every less payment of Avtur/Jet A-1 uplifted based on the PERTAMINA’s “Payment vs Actual Uplift Report” will be settled by Citibank Direct Debit Mechanism. This mechanism will be done 3 (three) days after the date of “Payment vs Actual Uplift Report” and therefore the availability of fund should be User’s responsibility.
11. Every over payment of Avtur/Jet A-1 uplifted based on the PERTAMINA’s “Payment vs Actual Uplift Report” will be carried over for the next uplift or can be credited to User’s account based on special request.

I understand and accept above terms and conditions, and I agree to use this CitiConnect service.

